

Michelle Dempsey is a Title 19 Specialist, guiding Connecticut families through the Title 19/Medicaid application process to pay for long-term care costs. Applying for Medicaid benefits to pay for nursing home and home care services for the elderly and disabled through the Title 19 program can be a task that is confusing, complicated and often frustrating.

Michelle graduated from the University of Connecticut with a BS in Business Administration, Majoring in Finance. Her career began in 2004 as a Title 19 paralegal for elder law attorney, Wade D. Jensen at Hoops & Jensen, LLC. There, Michelle's organizational and people skills grew.

Michelle's mission to help her clients led her to form her own business in 2011 to offer her services directly. Over the years, she developed an in-depth understanding of the State of Connecticut, Department of Social Service's policies and mastered procedures regarding Title 19 and other benefit programs. She works to ease the difficulties of families facing the process of applying for Medicaid at a time when they may be feeling overwhelmed with the prospect of placing a loved one in a long-term care facility. She advises clients to seek her help *before* running out of money. This ensures time to gather the personal and financial documents which she will use to submit an organized professional package to the state on their behalf.

As a devoted daughter herself, Michelle truly values the importance of the client/caregiver relationship. Beyond her professional career, Michelle loves bowling, playing solitaire, diving into a good book, and once upon a time before COVID, swing dancing. She adores her five nieces and nephews and prioritizes spending quality time with her family. Michelle is a leader in the community, she served as a member of the Board of Directors for Senior Resources, the Eastern CT Area Agency on Aging for 6 years and was the chair of the Community Relations Committee. She is also on the Senior Resources Advisory Council and the Multidisciplinary teams for the Southeastern and Estuary areas.